



**Safeguarding
your privacy.**

PRIVACY AT CITI

Our goal is to maintain your trust and confidence when handling personal and financial information about you.

YOUR CITI RELATIONSHIP

A Citi relationship is a unique and rewarding experience. You have the assurance that financial products and services availed by Citi, its affiliates and strategic partners are designed to help you address and achieve your financial needs and goals.

To help you maximize the benefits of being a Citi customer, you can expect us to provide you with information about rewards, privileges, discounts, events, promotions, features, products and services you are entitled to.

MARKETING AND PROMOTIONAL MESSAGES

As a Citi customer, you have the choice to be excluded from our mailing lists for marketing and promotional offers. Should you choose not to receive marketing and promotional messages from us, you can complete the form below and mail it to us.

INFORMATIONAL AND NON-MARKETING MESSAGES

Please note that irrespective of your preferences, you will continue to receive messages of an informational, administrative and non-marketing nature, such as:

- a request for updated personal data;
- alerts relating to your accounts, products, transactions and other banking services provided to you;
- information on your existing products and/or services (e.g. information about your Citi account(s), card(s) and service proposition);
- bill payment reminders; and
- market surveys or research messages to obtain feedback.

SECURITY OF PERSONAL INFORMATION

Please be assured that keeping your personal information safe is our priority. We protect your information by maintaining physical, electronic, and procedural safeguards.

We train our employees in the proper handling of personal information. When we use third parties to provide services for us, we require them to protect the confidentiality of personal information they receive.

YOUR PREFERENCE

Please indicate your marketing preference by checking one or more of the boxes below.

I prefer not to receive marketing and promotional materials by:

☐ Mail☐ Phone

☐ SMS☐ Email

Full name: _____

NRIC/Passport No.: _____

Signature: _____ Date: _____

Please mail this form to:
Citibank Singapore Ltd
ATTN: STANDARD ACCOUNT MANAGEMENT SERVICES UNIT
Robinson Road P.O. Box 330
Singapore 900630

IMPORTANT NOTES

1. Please allow 21 days from the date we receive your request for it to take effect. You may still receive marketing and promotional messages for up to 21 days from the date we receive your request.
2. You will continue to receive informational and non-marketing messages from the bank. To find out more about Informational and non-marketing messages or if you would like to be added back on our mailing lists for marketing and promotional messages, simply call our Citiphone Banking hotline at (65) 6225 5225 between 8a.m. to 8p.m.