



Launch of the eGIRO service and updates to the Citibank Online User Agreement

The eGIRO service will be available for Citibank Singapore Limited customers from 24th April 2022, digitizing the current paper based GIRO setup and cancellation process. Customers will be able to apply for or cancel an existing eGIRO via the participating Billing Organisation's website, on their Citibank Singapore Limited account, within minutes.

The Citibank Online User Agreement will be updated to include Para 17 in Section B with effect from 24th April 2022.

The updated Terms and Conditions can be found at www.citibank.com.sg/couanew.