



## Terms and Conditions of the Sands Lifestyle Member Upgrade for Citi Prestige Cardmembers

### **Campaign Period: 25 June 2024 till 30 April 2026**

**Prestige:** All Citi Prestige cardmembers will be eligible to receive a complimentary 3-month membership upgrade to Marina Bay Sands loyalty program “Sands Lifestyle Prestige Tier”. Citi Prestige cardmembers who achieve a minimum spend of SGD1,500 within the initial 3-month period from the date of upgrade will enjoy another 9-month period at Prestige Tier, commencing immediately after the first period expires. In the case of cardmembers who do not meet the minimum spend amount, they will be downgraded to the Lifestyle tier at the end of the initial 3-month period.

### **Redemption:**

Cardmembers can redeem their complimentary membership at the following locations stated below at Marina Bay Sands:

Lobby, Hotel Tower 1  
Daily: 10am – 10.30pm

The Shoppes, B1 (above Sampan Rides)  
Daily: 10am – 11pm

The Shoppes, B2 (near Digital Light Canvas)  
Daily: 10am – 11pm

1. A cardmember must, on the day that he applies for the complimentary Prestige upgrade, spend any amount at any retailer at MBS. This spend may be made with cash, NETS, credit or debit card, funds transfer service, online payment platform or digital payment system but not via a Resort Dollars redemption.
2. In the event that the spend is incurred at a Sands Lifestyle participating outlet, it must be eligible to earn Resort Dollars and the Resort Dollars thereby earned must be credited to an existing Lifestyle tier Sands Lifestyle membership account. If the cardmember is not already a Sands Lifestyle member on the day before the spend is incurred, they may sign up just before incurring the spend.
3. In the event that the spend is not incurred at a Sands Lifestyle participating outlet, the cardmember must retain a physical copy of the original receipt to redeem the Prestige upgrade. Redemption of the Prestige upgrade must be carried out in person at Sands Lifestyle counters on MBS property. Cardmembers who incurred the spend at outlets which are not Sands Lifestyle participating outlets must also present the original receipt.
4. The Offer shall only be valid during the campaign period.
5. The Offer is valid for one-time redemption per eligible cardmember. Applicants who have already redeemed a Prestige upgrade offer with third party partners will not be eligible for the Offer.
6. Sands Rewards Lifestyle Terms and Conditions shall apply.
7. The benefits made available to cardmembers pursuant to the terms of the Offer are not exchangeable or refundable for cash, credit or kind.

8. Citibank and Marina Bay Sands ("MBS") reserve the right to suspend, withdraw or terminate the Offer at any time without notice. The decision of Citibank and MBS on all matters relating to the Offer shall be final, binding and conclusive on all cardmembers, including without limitation, any decision on the eligibility of any person to participate in the Offer.
9. Citibank and MBS may at any time at its sole and absolute discretion, without notice or assigning any reasons, therefore, delete, vary, supplement, amend or modify the terms of the Offer at any time. The cardmembers are deemed to accept and are bound by such variations, additions, deletions, amendments and/or modifications if the cardmembers do not terminate the use of the card.
10. In the event of any inconsistency between terms and conditions and any brochure, marketing or promotional materials relating to Offer, the terms of the Offer as set out herein shall prevail.
11. Citibank and MBS shall not be responsible for the quality, merchantability or fitness for any purpose or any other aspect of the Offer, or any product and/or service relating to the Offer. Notwithstanding anything herein, Citibank and MBS shall not at any time be responsible or held liable for any defect or malfunction in any product or the deficiency in any service provided, and/or any loss, injury, damage or harm suffered or incurred by or in connection with the Offer, and/or the use of any product and/or service relating to the Offer, by any person.
12. Citibank and MBS shall not be responsible for any loss or damage to any person in connection with the Offer howsoever arising, including any error in computing chances, any breakdown or malfunction in any computer system or equipment, or any notice which is misdirected or lost in the post or in transmission. The terms of this Offer shall be governed by and construed in accordance with the laws of Singapore, and the cardmembers irrevocably submit to the non-exclusive jurisdiction of the Singapore courts.
13. "Citibank" refers to "Citibank Singapore Limited"