

### **Closure of Jurong East Branch**

Our customers' preferences and banking behaviours have evolved and we have seen an increase in the adoption of digital, online and self-serve platforms for banking activities.

In view of the above, please note the following changes **effective 12 October 2024**:

- The Citibank Jurong East Branch located at 21 Jurong Gateway Rd #01-02 & #02-07 CPF Jurong Building will be permanently closed. The last day of operations will be 12 October 2024 12pm.
- All Automated Teller Machines (ATMs), Cash Deposit Machines (CDMs) and Express Cheque Deposit services at the Citibank Jurong East branch will no longer be available

Services currently performed at the Citibank Jurong East Branch will be available via a range of digital, Live Chat and in-person channels. Manage your everyday banking needs seamlessly via the Citi Mobile® App or Citibank Online or visit our Wealth Centres for selected services that need to be performed in-person.

Visit <https://www1.citibank.com.sg/personal-banking/other-services/bank-branches> to view our Wealth Centre locations and the full list of services available, as well as where to find our ATMs, CDMs and Express Cheque Deposit services.