



Announcement: Changes to Citi Prestige Card Complimentary Travel Insurance

With effect from 28 February 2025, the complimentary travel insurance coverage provided by Citi and underwritten by HL Assurance Pte Ltd (“HLAS”) for Citi Prestige Cardmembers will be discontinued. As World Elite Mastercard Cardmembers, Citi Prestige Cardmembers will continue to enjoy complimentary travel insurance provided and underwritten by AIG Asia Pacific Insurance Pte. Ltd. (“AIG”).

With this change, for travel insurance claims in respect of a Covered Trip ending on or before 28 February 2025, you may file the claim either with HLAS or AIG. For travel insurance claims in respect of a Covered Trip ending on 1 March 2025 onwards, you may only file claims with AIG.

Scenario	Covered Trip Start Date	Covered Trip End Date	Coverage by and claim to be submitted to
1	On or before 28 February 2025	On or before 28 February 2025	HLAS or AIG
2	On or before 28 February 2025	On 1 March 2025 onwards	AIG
3	After 28 February 2025	On 1 March 2025 onwards	AIG

For more details on the full policy terms, definitions, conditions of coverage and claims process of the AIG complimentary travel insurance policy, please refer to: [Mastercard Travel Insurance](#).

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